

Retail Operations

School Based Traineeship



The retail industry can provide students with a career path that can lead to higher executive levels within the industry. This Traineeship will suit students with an interest in the retail industry, either as a long-term career or in part-time or temporary retail jobs.

Working in the retail industry involves:

- customer service skills
- stock control
- teamwork
- designing and creating displays
- using cash registers, scanners, computers, telephones

Occupations in the retail industry:

- buyer
- customer service assistant
- department manager
- human resource manager
- small business owner/manager

Outcome	<ul style="list-style-type: none"> ➤ Certificate II in Retail Services qualification SIR20212, <i>SIR07 Retail Services Training Package</i> ➤ Pathway towards a Traineeship in Certificate III Retail Operations SIR0720212 <i>SIR07 Retail Services Training Package</i>
Course delivery	Both <i>on the job and off the job</i> and can be delivered face-to-face, flexibly or mixed mode
Commitment required	<p>Undertake a minimum of 100 days in paid employment and training.</p> <p>Undertake Certificate II Retail Operations SIR20207 (NRT) course as part of your HSC.</p> <p>The employment and training can be undertaken during school time, after school and during school holidays.</p>
How will you be assessed?	Assessment will be on-the-job and off-the-job through written tests, project work & practical exercises

	Eligibility For ATAR	HSC unit credit:
Retail Operations course	Yes	A maximum of 4 units over two years towards your HSC for the structured training component (VET course) undertaken as part of the school based traineeship.
Industry-based Learning course (optional)	No	<p>This optional course is offered as recognition of the significant work component involved in the school based traineeship.</p> <p>If undertaken this course offers an additional 4 units credit towards your HSC, however this course does not contribute towards the ATAR.</p>

For further information about how to sign up to this School Based Traineeship please speak with your Careers Advisor or visit our internet site at <https://www.sbatinnsw.info>